

Privacy Policy

This privacy policy sets out how Elite Security Consultancy Services Ltd (ESC) use and protect any information that you share with us, either electronically or in person, including when you use our website.

ESC are committed to ensuring that your information is protected and secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial processes to safeguard and secure the information we collect. All information that you provide by which you can be identified will only be used in accordance with this Privacy Policy.

ESC reserve the right to change this Privacy Policy from time to time by updating this page. You should check this page periodically to ensure that you are happy with any changes. The date of the last revision appears at the bottom of this policy.

What information we may collect

- Name
- Professional title & position
- Organisation name
- Contact information – email, phone, postal address
- Geographical location, IP Address
- Web browser & operating system
- Session activity whilst using our site

Why we need this information

- To best understand your needs and provide you with the service you require
- To administer our site
- To comply with our statutory and regulatory obligations

How we handle the information we collect

- Information will be held securely in the UK and EU areas, however, in the event that it is necessary for certain information to be transferred to trusted parties outside the UK and EU areas, we will ensure additional protection measures are put in place.
- If deployments are outside the UK and EU areas, additional protection measures will be implemented and the client will be advised accordingly.
- ESC may use your information to send you promotional information about third parties or services which we think may be of benefit to you.
- ESC will not sell, distribute or lease any part of your information to third parties.

This Privacy Policy was last reviewed on 01 November 2021

- ESC are audited annually by QMS international Ltd as per the requirements of the BS:EN:ISO 9001 accreditation process. As part of the audit, we share information in a confidential manner with QMS for accreditation and quality management purposes only.

QMS International Ltd can be contacted as follows:

QMS International Ltd
Muspole Street
Muspole Court
Norwich NR14 8PY
United Kingdom

01603 630345

enquiries@qmsuk.com

How we use cookies

- A cookie is a small file which requires your permission to be placed on your computer's system. Only after you agree, is the file added.
- ESC use traffic log cookies to identify which pages are being visited. We analyse the web page traffic data and use it to improve our website in order to create a better website browsing experience for our Clients.
- Cookies allow web applications to respond to you as an individual and are able to tailor its operation to meet your needs, likes and dislikes by gathering and remembering information about your preferences.
- We use this information only for statistical analysis purposes after which the data is removed from the system.
- Overall, cookies help us to optimise our website and provide you with a better web browsing experience, by enabling us to monitor which pages you find useful and those which you do not. It's important to note that a cookie in no way gives us access to your computer or any information about you, with the exception of the information that you choose to share with us.
- You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies by default if you prefer.

This Privacy Policy was last reviewed on 01 November 2021

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Links to third-party websites

Our website may contain links to other third-party websites and you should note that ESC do not have any control over these third-party websites. Therefore, if you do use these links to leave our site, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting the third-party sites and such sites are not governed by this Privacy Policy. You should exercise caution and read the Privacy Policy applicable to the website in question.

Controlling your personal information

You may request details of personal information which ESC hold about you under the Data Protection Act 2018. If you would like a copy of the information that we hold on you, please contact us either by post or email using the contact details shown below.

If you believe that any information we hold on you is incorrect or incomplete, please contact us either by post or email as soon as possible stating the correct information. ESC will promptly amend the information we hold and notify you that we have carried out the correction either by post or email.

For all enquiries relating to our Privacy Policy or Data Protection please contact:

Elite Security Consultancy Services Ltd

admin@elite-sc.com

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